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SINGLE - ZONE **Ductless Split System Heat Pumps** Installation, Operation & Maintenance Manual



9k,12k



18k



24k, 30k, 36k



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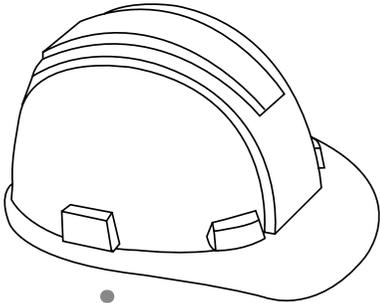
ECR International, Inc.
2201 Dwyer Avenue,
Utica NY 13501
Phone: 800.325.5479
Web: enviromaster.com

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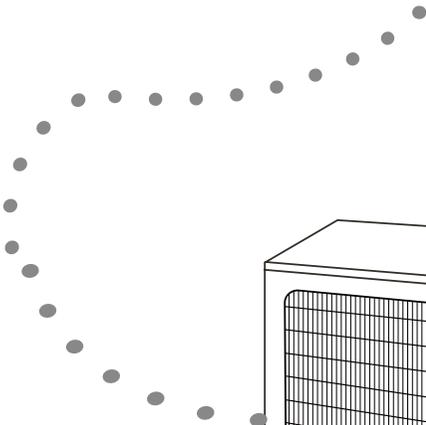
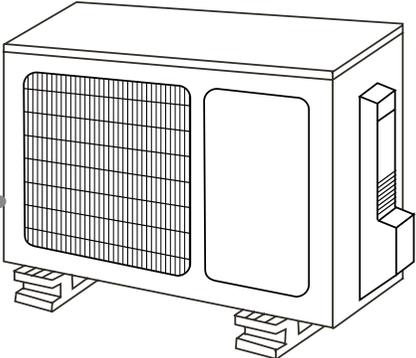
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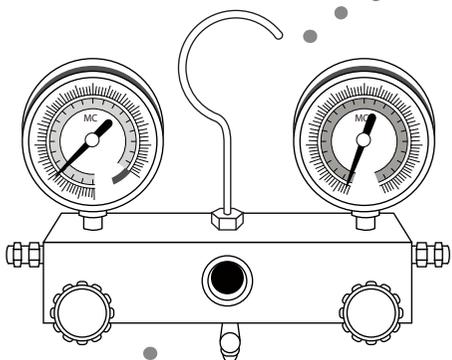
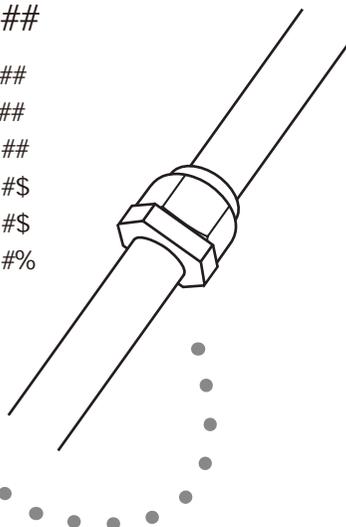
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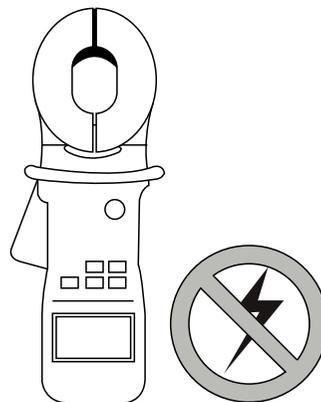
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Safety Precautions

Read Safety Precautions Before Installation

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



WARNING

This symbol indicates that ignoring instructions may cause death or serious injury.



CAUTION

This symbol indicates that ignoring instructions may cause moderate injury to your person, or damage to your unit or other property.



This symbol indicates that you must never perform the action indicated.



WARNING

- ⊘ Do not share the electrical service with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
 - ⊘ When connecting refrigerant piping, do not let substances or gases other than the specified refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity, and can cause abnormally high pressure in the refrigeration cycle. This can cause explosion and injury.
 - ⊘ Do not allow children to play with the air conditioner. Children must be supervised around the unit at all times.
1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
 2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire.
(In North America, electrical wiring must be performed in accordance with NEC or CEC by authorized personnel only.)
 3. Contact an authorized service technician for repair or maintenance of this unit.
 4. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
 5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.

WARNING

6. For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. You must use an independent circuit to supply power. Do not connect other appliances to the same service. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
7. For all electrical work, use the specified cables. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock.
8. All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
9. In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

CAUTION

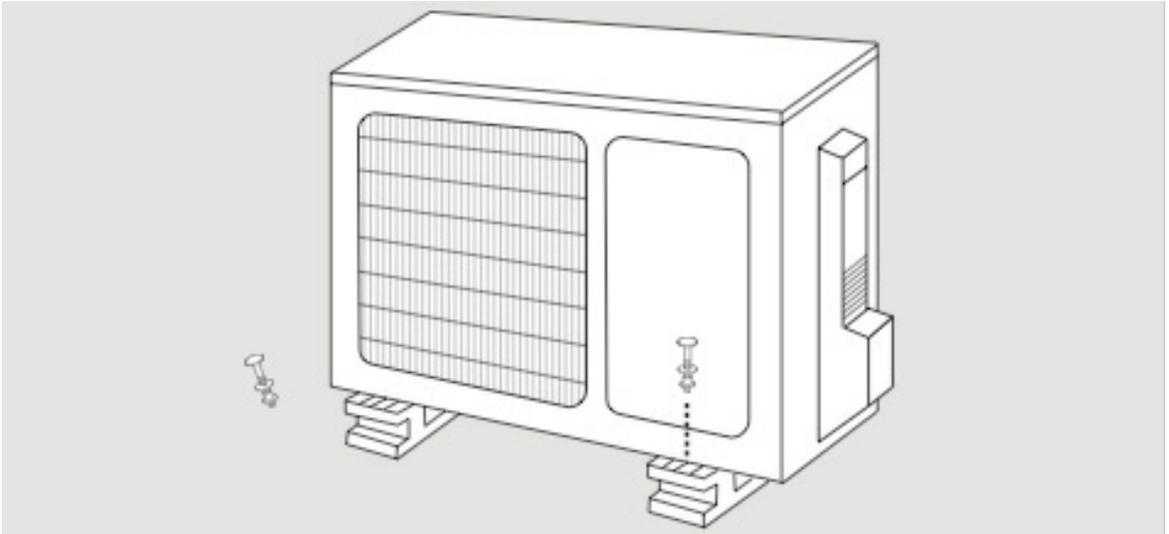
- ① Do not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
- ① Do not operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
1. The product must be properly grounded at the time of installation, or electrical shock may occur.
2. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.

Note about Fluorinated Gasses

1. This air-conditioning unit contains fluorinated gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.
2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
3. Product uninstallation and recycling must be performed by a certified technician.
4. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended. Check for leaks at least every 12 months.

Outdoor Unit Installation

1



Installation Instructions – Outdoor Unit

Step 1: Select installation location

Before installing the outdoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

Proper installation locations meet the following standards:

- ☑ Meets all spatial requirements shown in Installation Space Requirements (Fig. 1.1)
- ☑ Good air circulation and ventilation
- ☑ Firm and solid—the location can support the unit and will not vibrate
- ☑ Noise from the unit will not disturb others
- ☑ Protected from prolonged periods of direct sunlight or rain

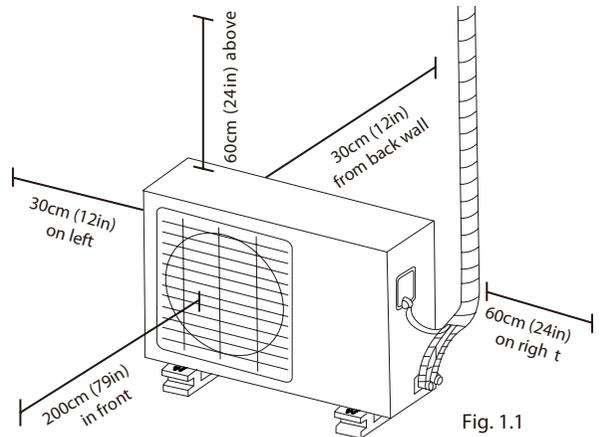


Fig. 1.1

DO NOT install unit in the following locations:

- ⊘ Near an obstacle that will block air inlets and outlets. Consider snow accumulation and drifts.
- ⊘ Near a public street, crowded areas, or where noise from the unit will disturb others
- ⊘ Near animals or plants that will be harmed by hot air discharge
- ⊘ Near any source of combustible gas
- ⊘ In a location that is exposed to large amounts of dust
- ⊘ In a location exposed to a excessive amounts of salty air

SPECIAL CONSIDERATIONS FOR EXTREME WEATHER

If the unit is exposed to heavy wind:

Install unit so that air outlet fan is at a 90° angle to the direction of the wind. If needed, build a barrier in front of the unit to protect it from extremely heavy winds.

See Fig. 1.2 and Fig. 1.3 below.

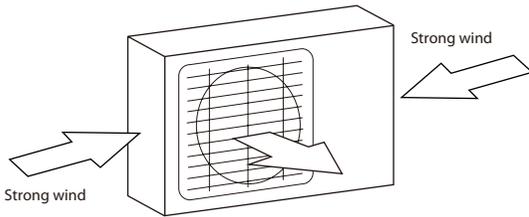


Fig. 1.2

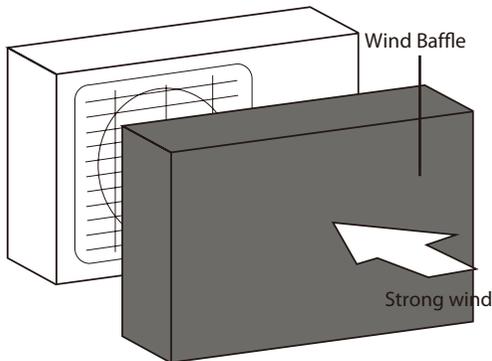


Fig. 1.3

If the unit is frequently exposed to heavy rain or snow:

Build a shelter above the unit to protect it from the rain or snow. Be careful not to obstruct air flow around the unit.

If the unit is frequently exposed to salty air (seaside):

Use outdoor unit that is specially designed to resist corrosion.

Step 2: Install drain joint

Heat pump units require a drain joint. Before bolting the outdoor unit in place, you must install the drain joint at the bottom of the unit. Note that there are two different types of drain joints depending on the type of outdoor unit.

If the drain joint comes with a rubber seal (see Fig. 1.4 - A), do the following:

1. Fit the rubber seal on the end of the drain joint that will connect to the outdoor unit.
2. Insert the drain joint into the hole in the base pan of the unit.
3. Rotate the drain joint 90° until it clicks in place facing the front of the unit.
4. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

If the drain joint doesn't come with a rubber seal (see Fig. 1.4 - B), do the following:

1. Insert the drain joint into the hole in the base pan of the unit. The drain joint will click in place.
2. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

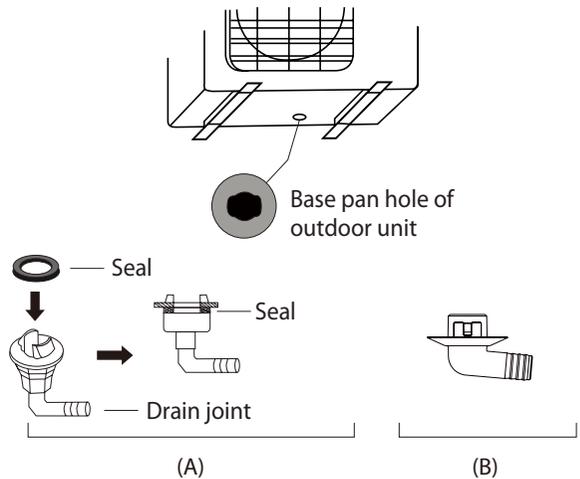


Fig. 1.4

! IN COLD CLIMATES

In cold climates, make sure that the drain hose is as vertical as possible to ensure swift water drainage. If water drains too slowly, it can freeze in the hose and flood the unit.

Step 3: Anchor outdoor unit

The outdoor unit can be anchored to the ground or to a wall-mounted bracket.

UNIT MOUNTING DIMENSIONS

The following is a list of different outdoor unit sizes and the distance between their mounting feet. Prepare the installation base of the unit according to the dimensions below.

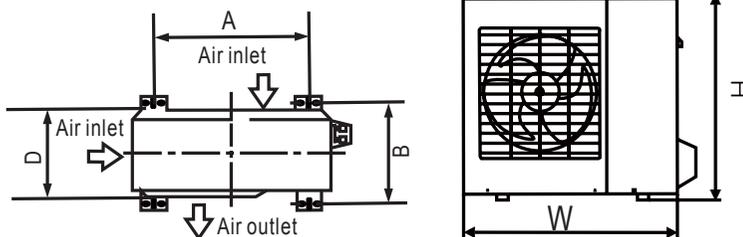


Fig. 1.5

Outdoor Unit Dimensions mm (inch)	Mounting Dimensions	
	W x H x D	Distance A mm (inch)
685x430x260 (27"x17"x10.25")	460 (18.10")	276 (10.85")
700x540x240 (27.5"x21.25"x9.45")	458 (18")	250 (9.85")
780x540x250 (30.7"x21.25"x9.85")	549 (21.6")	276 (10.85")
760x590x285 (29.9"x23.2"x11.2")	530 (20.85")	290 (11.4")
845x700x320 (33.25"x27.5"x12.6")	560 (22")	335 (13.2")
810x558x310 (31.9"x22"x12.2")	549 (21.6")	325 (12.8")
709x550x270 (27.9"x21.65"x10.63")	450 (17.7")	260 (10.24")
770x555x300 (30.3"x21.85"x11.81")	487 (19.2")	298 (11.73")
800x554x333 (31.5"x21.8"x13.1")	514 (20.24")	340 (13.39")
845x700x340 (33.25"x27.5"x13.38")	540 (21.26")	350 (13.8")
900x860x315 (35.4"x33.85"x12.4")	590 (23.2")	333 (13.1")
945x810x395 (37.2"x31.9"x15.55")	640 (25.2")	405 (15.95")
946x810x420 (37.21"x31.9"x16.53")	673 (26.5")	403 (15.87")

If you will install the unit on the ground or on a concrete mounting platform, do the following:

1. Mark the positions for four expansion bolts based on dimensions in the Unit Mounting Dimensions chart.
2. Pre-drill holes for expansion bolts.
3. Clean concrete dust away from holes.
4. Place a nut on the end of each expansion bolt.
5. Hammer expansion bolts into the pre-drilled holes.

6. Remove the nuts from expansion bolts, and place outdoor unit on bolts.
7. Put washer on each expansion bolt, then replace the nuts.
8. Using a wrench, tighten each nut until snug.

WARNING

WHEN DRILLING INTO CONCRETE, EYE PROTECTION IS RECOMMENDED AT ALL TIMES.

Step 4: Connect signal and power cables

The outside unit's terminal block is protected by an electrical wiring cover on the side of the unit. A comprehensive wiring diagram is printed on the inside of the wiring cover.



BEFORE PERFORMING ELECTRICAL WORK, READ THESE REGULATIONS

1. All wiring must comply with local and national electrical codes, and must be installed by a licensed electrician.
2. All electrical connections must be made according to the Electrical Connection Diagram located on the side panels of the indoor and outdoor units.
3. If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client, and refuse to install the unit until the safety issue is properly resolved.
4. Power voltage should be within 90-110% of rated voltage. Insufficient power supply can cause electrical shock or fire.
5. If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8in (3mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
6. Only connect the unit to an individual branch circuit outlet. Do not connect another appliance to that service.
7. Make sure to properly ground the air conditioner.
8. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
9. Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.

! WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

1. Prepare the cable for connection:

USE THE RIGHT CABLE

Minimum Cross-Sectional Area of Power and Signal Cables

North America

Appliance Amps (A)	AWG
10	14
13	14
18	14
25	12
30	10

Other Regions

Rated Current of Appliance (A)	Nominal Cross-Sectional Area (mm ²)
> 3 and ≤ 6	2.5
> 6 and ≤ 10	2.5
> 10 and ≤ 16	2.5
> 16 and ≤ 25	2.5
> 25 and ≤ 32	4
> 32 and ≤ 40	6

- a. Strip the insulation from the ends of the wires.
- b. Using a wire crimper, crimp u-lugs on the ends of the wires.

PAY ATTENTION TO LIVE WIRE

While crimping wires, make sure you clearly distinguish the Live ("L") Wire from other wires.

! WARNING

ALL WIRING MUST PERFORMED STRICTLY IN ACCORDANCE WITH THE WIRING DIRGRAM LOCATED INSIDE THE OUTDOOR UNIT S WIRE COVER.

2. Unscrew the electrical wiring cover and remove it.
3. Unscrew the cable clamp below the terminal block and place it to the side.
4. Match the wire colors/labels with the labels on the terminal block, and firmly screw the u-lug of each wire to its corresponding terminal.
5. After checking to make sure every connection is secure, loop the wires around to prevent rain water from flowing into the terminal.
6. Using the cable clamp, fasten the cable to the unit. Screw the cable clamp down tightly.
7. Insulate unused wires with PVC electrical tape. Arrange them so that they do not touch any electrical or metal parts.
8. Replace the wire cover on the side of the unit, and screw it in place.

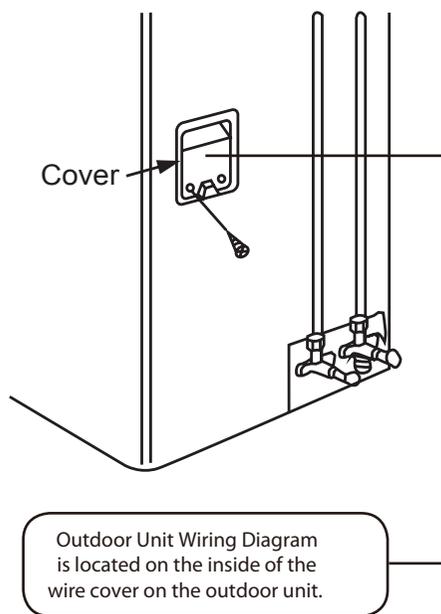
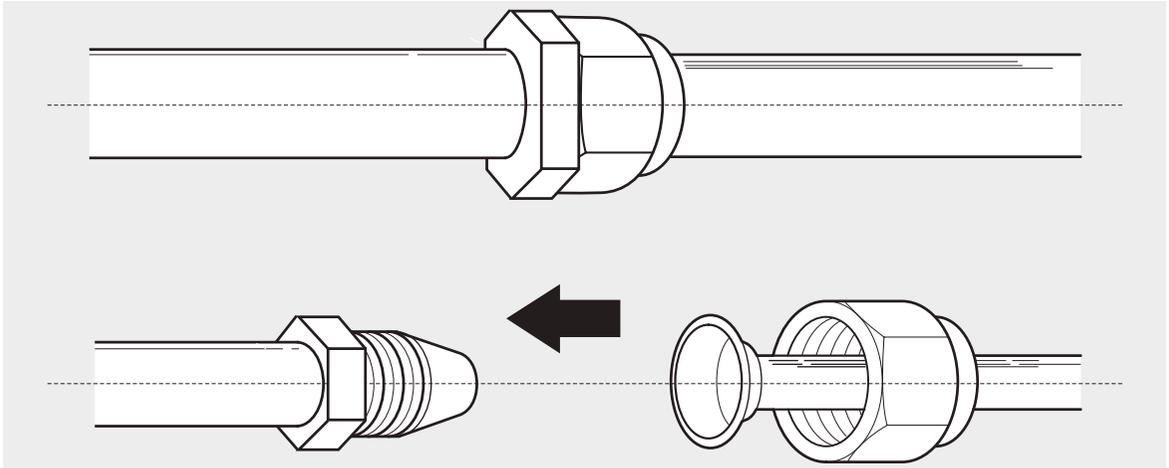


Fig. 1.6

Refrigerant Piping Connection



Note on Pipe Length

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 5 meters (16.5ft).

Refer to the table below for specifications on the maximum length and drop height of piping.

Maximum Length and Drop Height of Refrigerant Piping per Unit Model

Model	Capacity (BTU/h)	Max. Length m (ft)	Max. Drop Height m (ft)
R410A Inverter Split Air Conditioner	< 15,000	25 (82ft)	10 (33ft)
	≥ 15,000 and < 24,000	30 (98.5ft)	20 (66ft)
	≥ 24,000 and < 36,000	50 (164ft)	25 (82ft)
	≥ 36,000 and ≤ 60,000	65 (213ft)	30 (98.5ft)

Connection Instructions – Refrigerant Piping

Step 1: Cut pipes

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

1. Measure the distance between the indoor and outdoor units.

2. Using a pipe cutter, cut the pipe a little longer than the measured distance.
3. Make sure that the pipe is cut at a perfect 90° angle. Refer to Fig. 5.1 for bad cut examples.

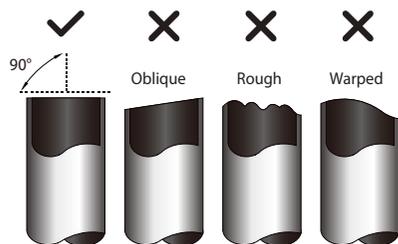


Fig. 2.1



DO NOT DEFORM PIPE WHILE CUTTING

Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

Step 2: Remove burrs

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
2. Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.

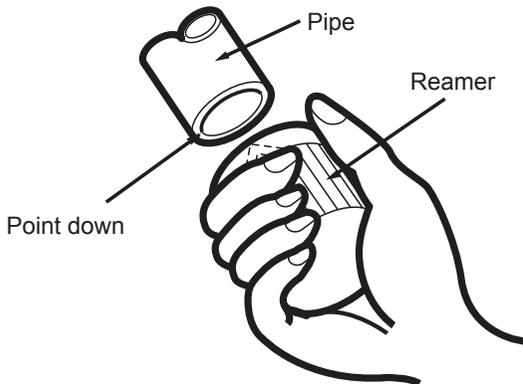


Fig. 2.2

Step 3: Flare pipe ends

Proper flaring is essential to achieve an airtight seal.

1. After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
2. Sheath the pipe with insulating material.
3. Place flare nuts on both ends of pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring. See Fig. 2.3 .

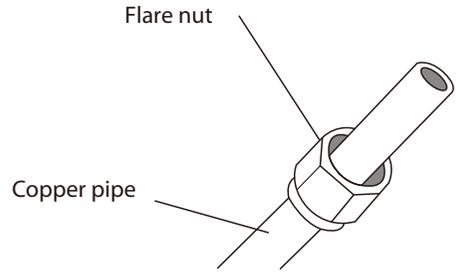


Fig. 2.3

4. Remove PVC tape from ends of pipe when ready to perform flaring work.
5. Clamp flare form on the end of the pipe. The end of the pipe must extend beyond the edge of the flare form in accordance with the dimensions shown in the table below.

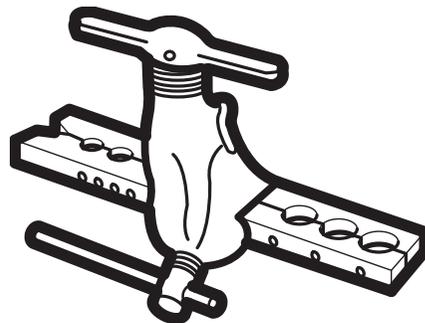


Fig. 2.4

PIPING EXTENSION BEYOND FLARE FORM

Outer Diameter of Pipe mm (inch)	A (mm)	
	Min.	Max.
Ø 6.35 (Ø 0.25")	0.7 (0.0275")	1.3 (0.05")
Ø 9.52 (Ø 0.375")	1.0 (0.04")	1.6 (0.063")
Ø 12.7 (Ø 0.5")	1.0 (0.04")	1.8 (0.07")
Ø 16 (Ø 0.63")	2.0 (0.078")	2.2 (0.086")

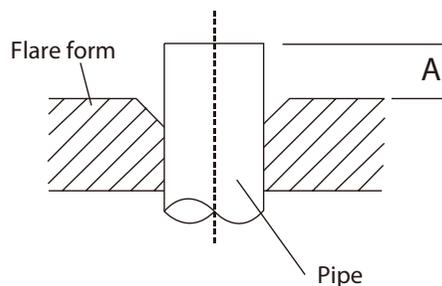


Fig. 2.5

6. Place flaring tool onto the form.
7. Turn the handle of the flaring tool clockwise until the pipe is fully flared.
8. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

Step 4: Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque or to deform the piping in any way. You should first connect the low-pressure pipe, then the high-pressure pipe.

MINIMUM BEND RADIUS

When bending connective refrigerant piping, the minimum bending radius is 10cm [4in]. See Fig 2.6 .

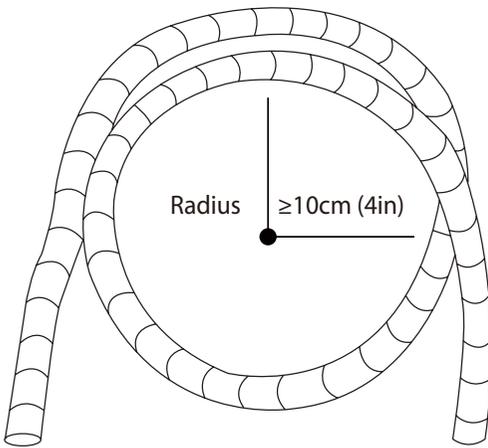


Fig. 2.6

Instructions for Connecting Piping to Indoor Unit

1. Align the center of the two pipes that you will connect. See Fig. 2.7 .

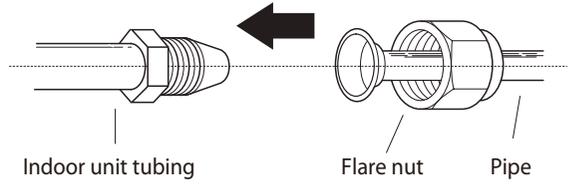


Fig. 2.7

2. Tighten the flare nut as tightly as possible by hand.
3. Using a spanner, grip the nut on the unit tubing.
4. While firmly gripping the nut on the unit tubing, use a torque wrench to tighten the flare nut according to the torque values in the Torque Requirements table below. Loosen the flaring nut slightly, then tighten again.

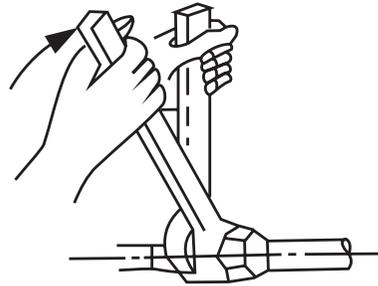


Fig. 2.8

TORQUE REQUIREMENTS

Outer Diameter of Pipe (mm)	Tightening Torque (N-cm)	Add. Tightening Torque (N·m)
Ø 6.35 (Ø 0.25")	1,500 (11lb · ft)	1,600 (11.8lb · ft)
Ø 9.52 (Ø 0.375")	2,500 (18.4lb · ft)	2,600 (19.18lb · ft)
Ø 12.7 (Ø 0.5")	3,500 (25.8lb·ft)	3,600 (26.55lb·ft)
Ø 16 (Ø 0.63")	4,500 (33.19lb·ft)	4,700 (34.67lb·ft)

! DO NOT USE EXCESSIVE TORQUE

Excessive force can break the nut or damage the refrigerant piping. You must not exceed torque requirements shown in the table above.

Instructions for Connecting Piping to Outdoor Unit

1. Unscrew the cover from the packed valve on the side of the outdoor unit. (See Fig. 2.9)

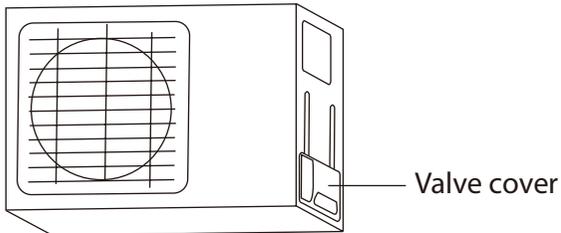


Fig. 2.9

2. Remove protective caps from ends of valves.
3. Align flared pipe end with each valve, and tighten the flare nut as tightly as possible by hand.
4. Using a spanner, grip the body of the valve. Do not grip the nut that seals the service valve. (See Fig. 2.10)

! USE SPANNER TO GRIP MAIN BODY OF VALVE

Torque from tightening the flare nut can snap off other parts of valve.

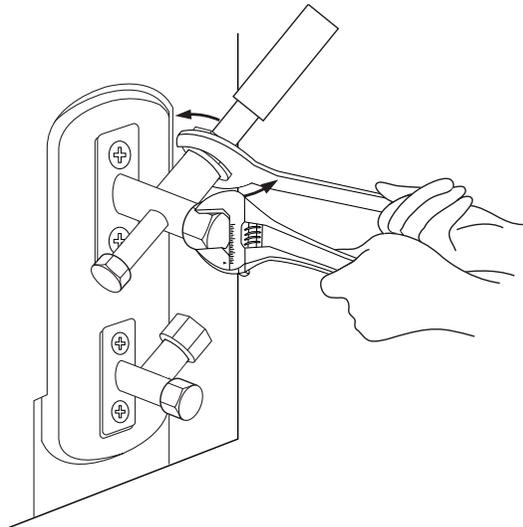
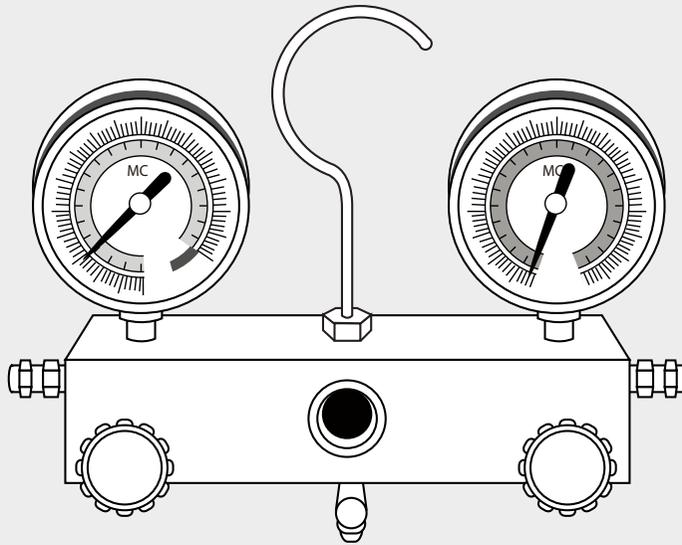


Fig. 2.10

5. While firmly gripping the body of the valve, use a torque wrench to tighten the flare nut according to the correct torque values.
6. Loosen the flaring nut slightly, then tighten again.
7. Repeat Steps 3 to 6 for the remaining pipe.



Preparations and Precautions

Air and foreign matter in the refrigerant circuit can cause abnormal rises in pressure, which can damage the air conditioner, reduce its efficiency, and cause injury. Use a vacuum pump and manifold gauge to evacuate the refrigerant circuit, removing any non-condensable gas and moisture from the system.

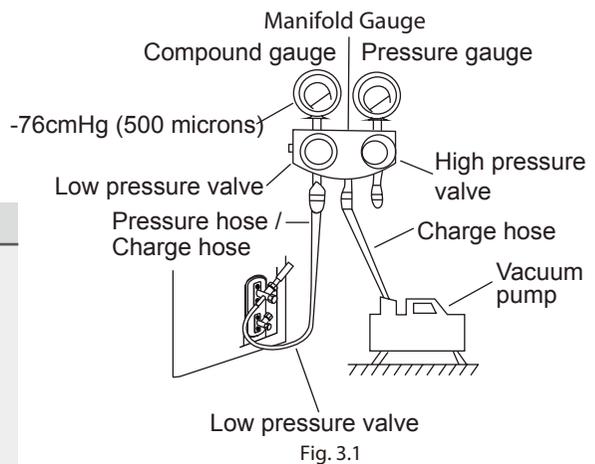
Evacuation should be performed upon initial installation and when unit is relocated.

BEFORE PERFORMING EVACUATION

- ☑ Check to make sure that both high-pressure and low-pressure pipes between the indoor and outdoor units are connected properly in accordance with the Refrigerant Piping Connection section of this manual.
- ☑ Check to make sure all wiring is connected properly.

Evacuation Instructions

Before using the manifold gauge and vacuum pump, read their operation manuals to familiarize yourself with how to use them properly.



1. Connect the charge hose of the manifold gauge to service port on the outdoor unit's low pressure valve.
2. Connect another charge hose from the manifold gauge to the vacuum pump.

3. Open the Low Pressure side of the manifold gauge. Keep the High Pressure side closed.
4. Turn on the vacuum pump to evacuate the system.
5. Run the vacuum for at least 15 minutes, or until the Compound Meter reads -76cmHG (500 microns).
6. Close the Low Pressure side of the manifold gauge, and turn off the vacuum pump.
7. Wait for 5 minutes, then check that there has been no change in system pressure.
8. If there is a change in system pressure, refer to Gas Leak Check section for information on how to check for leaks. If there is no change in system pressure, unscrew the cap from the packed valve (high pressure valve).
9. Insert hexagonal wrench into the packed valve (high pressure valve) and open the valve by turning the wrench in a 1/4 counterclockwise turn. Listen for gas to exit the system, then close the valve after 5 seconds.
10. Watch the Pressure Gauge for one minute to make sure that there is no change in pressure. The Pressure Gauge should read slightly higher than atmospheric pressure.

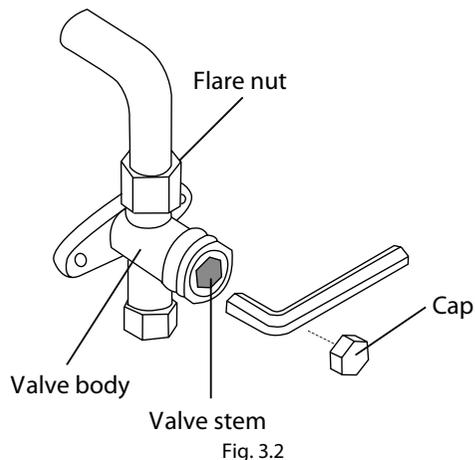


Fig. 3.2

11. Remove the charge hose from the service port.
12. Using hexagonal wrench, fully open both the high pressure and low pressure valves.
13. Tighten valve caps on all three valves (service port, high pressure, low pressure) by hand. You may tighten it further using a torque wrench if needed.

! OPEN VALVE STEMS GENTLY

When opening valve stems, turn the hexagonal wrench until it hits against the stopper. Do not try to force the valve to open further.

Note on Adding Refrigerant

Some systems require additional charging depending on pipe lengths. The standard pipe length varies according to local regulations. For example, in North America, the standard pipe length is 7.5m (25ft). In other areas, the standard pipe length is 5m (16ft). The additional refrigerant to be charged can be calculated using the following formula:

ADDITIONAL REFRIGERANT PER PIPE LENGTH

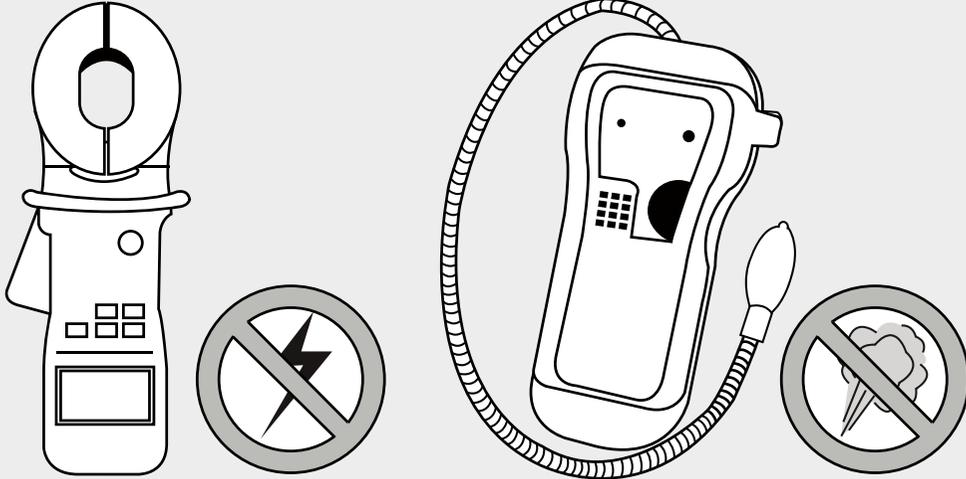
Connective Pipe Length (m)	Air Purging Method	Additional Refrigerant	
≤ Standard pipe length	Vacuum Pump	N/A	
> Standard pipe length	Vacuum Pump	Liquid Side: Ø 6.35 (ø 0.25") Inverter R410A: (Pipe length – standard length) x 15g/m (Pipe length – standard length) x 0.16oz/ft	Liquid Side: Ø 9.52 (ø 0.375") Inverter R410A: (Pipe length – standard length) x 30g/m (Pipe length – standard length) x 0.32oz/ft

! CAUTION

DO NOT mix refrigerant types.

Electrical and Gas Leak Checks

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Electrical Safety Checks

After installation, confirm that all electrical wiring is installed in accordance with local and national regulations, and according to the Installation Manual.

BEFORE TEST RUN

DURING TEST RUN

Check for Electrical Leakage

During the Test Run, use an electroprobe and multimeter to perform a comprehensive electrical leakage test.

If electrical leakage is detected, turn off the unit immediately and call a licensed electrician to find and resolve the cause of the leakage.

WARNING – RISK OF ELECTRIC SHOCK

ALL WIRING MUST COMPLY WITH LOCAL AND NATIONAL ELECTRICAL CODES, AND MUST BE INSTALLED BY A LICENSED ELECTRICIAN.

Gas Leak Checks

There are two different methods to check for gas leaks.

Soap and Water Method

Using a soft brush, apply soapy water or liquid detergent to all pipe connection points on the indoor unit and outdoor unit. The presence of bubbles indicates a leak.

Leak Detector Method

If using leak detector, refer to the device's operation manual for proper usage instructions.

AFTER PERFORMING GAS LEAK CHECKS

After confirming that the all pipe connection points DO NOT leak, replace the valve cover on the outside unit.

Test Run

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Before Test Run

Only perform test run after you have completed the following steps:

- Electrical Safety Checks – Confirm that the unit's electrical system is safe and operating properly
- Gas Leak Checks - Check all flare nut connections and confirm that the system is not leaking
- Confirm that gas and liquid (high and low pressure) valves are fully open

Test Run Instructions

You should perform the Test Run for at least 30 minutes.

1. Connect power to the unit.
2. Press the ON/OFF button on the remote controller to turn it on.
3. Press the MODE button to scroll through the following functions, one at a time:
 - COOL – Select lowest possible temperature
 - HEAT – Select highest possible temperature
4. Let each function run for 5 minutes, and perform the following checks:

List of Checks to Perform	PASS/FAIL	
No electrical leakage		
Unit is properly grounded		
All electrical terminals properly covered		
Indoor and outdoor units are solidly installed		
All pipe connection points do not leak	Outdoor (2):	Indoor (2):
Water drains properly from drain hose		
All piping is properly insulated		
Unit performs COOL function properly		
Unit performs HEAT function properly		
Indoor unit louvers rotate properly		
Indoor unit responds to remote controller		

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.

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