

# RETROAIRE™

## LIMITED WARRANTY

**RetroAire** offers to the original purchaser/owner that under normal use and maintenance for comfort cooling and conditioning applications, all **RetroAire** products will be free from defects in material and workmanship for a period of 12 months from the documented date of original installation or 18 months from the date of manufacture, if the documented date of original installation is not available. Unit compressors shall be free from defects in materials and workmanship under normal use and maintenance for a period 60 months from the documented date of original installation or 66 months from the date of manufacture, if the documented date of original installation is not available.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **WHAT RETROAIRE WILL WARRANT:**

EMI will provide a replacement for or, at the discretion of **RetroAire**, repair any or all components that prove to be defective in material or workmanship within the prescribed warranty period. These parts will be supplied at no cost to the original owner. However, the replacement cost does NOT include labor or service costs to diagnose, remove, or install a warranty part.

### **WHAT RETROAIRE WILL NOT WARRANT:**

Damages to or arising from misapplication, improper installation or service; Components not supplied or approved by **RetroAire**, including, without limitation, indoor and outdoor units supplied by others; Installation and normal maintenance such as, but not limited to, replacing air filters, cleaning, air flow adjustments; Products manufactured or distributed by **RetroAire** but installed outside the United States and Canada; Damages from unauthorized alteration, application or improper operation; or damages or repairs as a consequence of shipping or handling.

### **RETROAIRE IS ALSO NOT RESPONSIBLE FOR:**

Damages caused by faulty or interrupted power supply or electrical service;  
Damages caused by acts of God including, but not limited to, wind, hail, floods, lightning, earthquakes or other conditions beyond the control of **RetroAire**.

### **FURTHER LIMITATIONS:**

All implied warranties of merchantability and/or fitness for any particular purpose are limited in duration to the period of the limited warranty. The rights and remedies provided herein are exclusive and constitute the entire contract. This limited warranty and any optional extended warranties are granted only to the original owner/user and become null and void if payment for the goods or product is in default.

In no event shall RetroAire be liable (whether for breach of this limited warranty or contract, for strict liability for negligence, or otherwise), for any special, incidental, punitive or consequential damages, including, without limitation, damages for loss of profits, loss of goodwill, loss of time or convenience, loss of use of the product, the cost of a product rental, costs of gasoline, electricity, telephone, travel or lodging, or the loss of personal or commercial property, whether or not RetroAire has been advised of the possibility of any such damages.

In no event shall RetroAire's obligations under this limited warranty exceed the purchase price of the product.

Any repairs performed under this limited warranty shall not in any way extend the statute of limitations for claims under this limited warranty.

No agent, representative or distributor of RetroAire has any authority to alter the terms of this limited warranty in any way.

### **For Service or Repair:**

- 1) Contact the installing contractor
- 2) Call the nearest distributor
- 3) Call, E-Mail or write:

RetroAire, c/o ECR International, Inc., 2201 Dwyer Avenue, Utica, NY 13501, Ph: 1-800-325-5479  
Fax: 1-866-432-7329, E-Mail: [info@RetroAire.com](mailto:info@RetroAire.com), Web: [www.RetroAire.com](http://www.RetroAire.com).